

Privacy Policy

Southwest Youth and Family Services (SWYFS) has strict privacy practices. No personal information is sold, rented or traded to third parties. SWYFS collaborates with trusted partners and specific agencies to deliver services during which necessary information is exchanged. Although we encourage agencies to set high privacy standards, we do not control their policies, and we therefore cannot take responsibility for their use of information. However, some of the services offered by SWYFS are subject to HIPAA regulation. That means that as a client of SWYFS, your personal information is considered Protected Health Information and cannot be disclosed (except in certain circumstances) without your permission. If you have any questions regarding our HIPAA policy, please contact us.

Donations

Unless you choose to donate anonymously, your name, contact information and amount of gift will be maintained in our records. This information will enable the organization to acknowledge your donation directly and to send you follow-up information about related programs.

If you do not wish to be contacted by us or beneficiary agencies or programs, you have the option to make your donation anonymously, in which case neither your name nor any other information about you will be maintained. You will still receive an acknowledgement of your gift from SWYFS, and your gift will remain tax deductible to the extent permitted by law.

Email and newsletters

If you choose to opt in to receive email messages from us, we use your email address per your stated preferences to send you email messages that may be of interest to you and to inform you about new features or services offered by our web site. We use the stated preferences in your individual profile to tailor your experience at our site.

We may use the information that we collect from you as follows:

To use the information in connection with providing you and volunteer organizations services through the Web Site; to protect the Web Site against unauthorized access by verifying the identity of users using the Web Site; to improve our Web Site's content; and to use your IP address (the number assigned to your computer while it is logged on to the Internet) to diagnose problems with the server or to administer the Web Site.

We also aggregate information we collect from you and other users to help us improve the design of our web site so that we may better meet the needs of visitors to our web site and to report on the status of volunteerism in various communities. The aggregate information cannot be used to personally identify you.

We may disclose information we collect from you if required to do so by law or in the good-faith belief that disclosure is necessary (a) to obey the law or comply with legal process served on us or our affiliates; (b) to protect and defend our rights or property or the rights or property of other users of our web site; or (c) to act in an emergency to protect the personal safety of users of our web site or the public.

If we merge or are combined with any other organization, or if we transfer all or substantially all of our assets or operations to another organization, we may disclose information we collect from you to the other organization so that the other organization can continue to provide services to you; the other organization will be bound by this Privacy Policy.

Except as provided in this Privacy Policy, we will not disclose information we collect from you to any third party, including other unrelated nonprofit organizations, unless you specifically request that we share your information with a third party.

Who has access to the information:

Only Southwest Youth and Family Services, its employees, agents and officers and employees of Southwest Youth and Family Services who are responsible for administering our web site have access to personally identifiable information collected about you. Neither group will share personally identifiable information about you with anyone else without your permission.

Changes to Privacy Policy:

We may change this Privacy Policy at any time without prior notice. If we change this Privacy Policy, we will post the changes on our web site's Privacy Policy page so that you will always know what type of personally identifiable information we collect and how we use this information. If you continue to use our web site following the posting of changes to this Privacy Policy, you agree to be bound by the changes to the Privacy Policy.